



Role Profile

Job Title: Responsive Repairs Roofer	Grade/ Level: M	Post Number: CR6122
Directorate: Operations	Job Family: Operational Repairs	Date Prepared: March 2021

Role reports to (Job Title): Supervisor

Job Purpose:

To repair, install and maintenance to SBC standard within SBC training matrix

Key Accountabilities:

1. To be able to service, repair all types of flat and pitched roofing
2. To renew complete new flat or pitched roof.
3. To be able to assess problems, interpret complex information with various types of roofing systems, decidethe appropriate measures to correct faults without delays. This requires analytical and judgmental Skills.
4. Competent in the use of data recording and analysing equipment.
5. Ensure property is left clean and tidy removing all rubbish and arrange with supervisor for collection makingsure items suitable for recycling are separated.
6. To complete all work allocated or appointed by target date/time and priority.
7. To complete work to all appropriate standards i.e. approved codes of practices for the Building industries,also current building regulations, byelaws and schedule of rates.
8. To maintain the highest level in customer care and in line with service standards.
9. To have completed all required paperwork or electronic recording of test, time and material used, complyingwith all SBC working arrangements.
10. To order the appropriate spares / materials from external suppliers.
11. To have fully complied with Swindon Borough Council policy regarding transportation.
12. To maintain the required qualifications for delivering the service as part of continuous professionaldevelopment.
13. Participate in the training of apprentices and other trainees, report findings to supervisor.

Supplementary Accountabilities:

To participate and promote equality, diversity best practice in all areas of work.

In accordance with the provisions of the Health & Safety at Work etc. Act 1974 and the ManagementOf Health & Safety at Work Regulations 1999 you must take reasonable care so as not to endanger Yourself or other persons whilst at work. You must also co-operate with the Council to enable it to Comply with its statutory duties for health and safety.

You must work in accordance with training or instructions given, make proper use of any personalProtective equipment provided and inform your manager of any hazardous situations or risks of which you are aware.

You must ensure you undertake responsibilities relating to your position as detailed within your

Directorate Healthand Safety Policy.

Job Scope: Number and type of jobs managed:

Typical tasks supervised/allocated to others:

Job Scope:

Budget:

Assets: Vehicle, 18K

Tools and equipment
2.5K

Vehicle stock, 2K

Personal equipment 1.5K

Knowledge and Experience:

Minimum:

- City & Guilds, NVQ level 3 qualification or similar.

- A modern apprenticeship, form of craft apprentice or similar.
- Sound working experience in domestic maintenance.
- Ability to make site visits.
- Demonstrate knowledge of participating in good practices i.e. H & S
- Must be able to carry out a full range of duties
- To have detailed knowledge of all other building crafts.
- Show ability to obtain other building skills with training to deliver the service.

Preferred:

- Voluntary Out of Hours working unsupervised,
- Comply with SBC Training Matrix

Working Environment:

- Outside and internal works – prepared to working in all weather conditions.
- Hazardous conditions will exist at times.
- Involves working with extremely hazardous materials.
- Involves working in properties that are highly disagreeable and unpleasant.
- A high level of manual dexterity and co-ordination is needed.
- Working in confined spaces, i.e. kneeling and crouching and working high and low levels.

Potential Risks:

- Potential exists for aggression and risk of injury,
- The job occasionally places intense emotional demands on the jobholder.
- Lone working.

Decision Making:

- The Post-holder has a direct responsibility for making decisions, which will affect the future well being of individuals.
- Is empowered to make daily decisions working with minimal supervision within a structured process.

Contacts and Relationships:

- Verbal contact with all levels of Council staff and member of the public.
- Written contact with Back office staff at SBC.
- Telephone communications with SBS.
- Data communication with SBS office.

Creativity and Innovation:

- Work closely with all levels of Council staff and members of the public
- To suggest and devise modernisation improvements, for delivery of flexible working arrangements, working from home, mobile working and e procurement.
- Better use of labour, transport and materials
- Challenging procedures.

Job Specific Competencies:

The job involves prolonged periods of concentrated mental attention,

Values and Behaviours

We strive to underpin our culture of being 'At our Best' through strong management and authentic leadership. This means getting the management basics right. We own and demonstrate accountability, both individually and collectively, and aim to get things right first time. Building on this we also expect everyone at SBC to demonstrate and live our organisational values and behaviours, by displaying:

- Accountability at all levels
- Customer care and pride in what we do
- Continuous learning and evaluation
- Valuing one another and the contribution each of us makes

In accordance with the provisions of the Data Protection Act 1998, jobholders should take reasonable care to ensure that personal data is not disclosed outside Council procedures, or use personal data held on others for their own purposes. In accordance with the provisions of the Freedom of Information Act 2000, ensure requests for non- personal information are dealt with in accordance with the Council's written procedures.

Employee Signature:

Print Name:

Date:

Line Manager's Signature

Print Name:

Date: