



Role Profile

SWINDON
BOROUGH COUNCIL

Job Title: Tenant Volunteer (SBC)	Role Profile Number: N/A
Voluntary role	Date Prepared: January 21
Directorate/Group: Housing	Working with other tenants and housing officers

Are you community minded and looking to make your neighbourhood a better place or gain some experience to add to your CV? If yes then this opportunity may be for you.

SBC Housing is seeking volunteers to take part in various activities. We have different opportunities that you can get involved with depending on your interests, skills and experience and the time you have to give. Tenant projects range from reviewing how the Housing Service is delivered, to 'hands on' projects in the community. You can do as little or as much as suits you.

We provide training and will cover reasonable expenses – from travel costs to child care provision.

Volunteer Role Purpose

- To join other tenants in volunteer activities that relate to Swindon Borough Council Housing.
- Take part in reviews of the Housing Service and recommend how it can be improved.
- Join in group activities where you live – such as making green areas nicer, signposting neighbours needing advice, street play and supporting community events.
- Meet other tenants to share ideas.
- Join a group to talk about specific housing topics.
- Help with interviewing candidates for roles in Housing.
- Being a Health and Safety champion in your block of flats or high rise building.

What is in it for you?

- Gain experience, this may help if you are looking for permanent work.
- Meet new people and make friendships.
- Develop your knowledge, gain confidence and learn new skills. We regularly run training sessions for the tenants that volunteer.
- Influence the way SBC Housing delivers its housing service.

Knowledge & Experience

- For most groups you must be a Swindon Borough Council tenant (Street Reps have residents as well as tenants).
- A team player – working with others either in your community or as part of a discussion group.
- Have an interest in improving the Housing Service.
- Have an interest in community issues.
- Some activities are done online so a basic knowledge of accessing the internet is useful for some roles, but we can provide training if necessary.

Who will you be volunteering with?

- Officers of Swindon Borough Council
- Tenants, other tenant groups and partner organisations.

Employee Signature:	Print Name:
Date:	
Line Managers Signature:	Print Name::
Date:	